

2022 Awards for Excellence			
2022 University Level Winners			
Legal Name	College or Business Unit	Award Category	Nomination Description
William Seth Miller	Office of the Chancellor	Customer Service	<p>During the past year, Seth Miller has had to unexpectedly take on many new responsibilities and engagements in addition to his already hefty workload due to the staffing crisis we experienced. Recognizing the potential for negative impacts to our customers, Seth stepped up to ensure his unit's operationally-focused audit work continued and the impact to customers.</p> <p>Seth has not only maintained his existing relationships with IT stakeholders but increased his scope of impact to non-IT customers. He has:</p> <ul style="list-style-type: none"> Independently handled calls from customers university-wide who have now come to rely upon his experience, expertise, and practical solutions. Quickly identified the disparate needs of committee members and facilitated resolutions that worked for all. Participated in hiring interviews for various IT Directors. <p>One of the new responsibilities Seth accepted was organizing and simplifying processes for identifying and monitoring IT risks across the university. He exhibited solid judgment in briefing IAD management about current IT activities campus-wide and accurately analyzing how these activities might impact the risks to university units. This enabled proactive communication.</p>
Jimmy Wright	Office of Finance and Administration	Public Service	<p>Jimmy is the Director of Facilities Operations and Planning for Campus Enterprises. After struggling to help their own son find a supportive way to complete high school after substance abuse rehab, Jimmy and his wife, Leah, led a charge to open the first high school in the Triangle dedicated to students recovering from drug or alcohol addiction. Their leadership and fundraising led to the establishment of the Wake Monarch Academy in June 2021. Jimmy is now an active member of the Wake Monarch Academy Board of Directors. He continues to advocate for youth who struggle with substance abuse, provide resources to people in need and change the narrative and stigma around addiction in his community.</p>
Stephen Smith	Office of Finance and Administration	Heroism	<p>Stephen Smith is a Public Safety Officer at NC State's Police Department. He is nominee for the Safety and Heroism award because of a heroic act he performed that saved an individual's life. Last February, Stephen responded to a reported suicide attempt by an individual who had locked herself in an apartment bathroom. Stephen and other emergency responders gained access to the apartment and found the individual unconscious and bleeding. Stephen, who has received tactical medic training, quickly applied a tactical medical tourniquet to slow down</p>
Brandon Bouche	Office of Information Technology	Efficiency and Innovation	<p>The COVID-19 pandemic forced a lot of changes at NC State, including the way we gather for meetings and events. Rather than meeting in person or attending events in person, we began to meet via video technology and watch livestreams of significant events. WolBytes was at the forefront of these changes. Brandon used his technical knowledge to make sure the broadcast of high-profile events went beyond pandemic-related challenges. Brandon has brought innovation to the complicated broadcast and video production world. He developed a control room and broadcast studio on a shoestring budget, but both rooms have significantly advanced and enhanced the quality of livestreams and video production work throughout the university.</p>
Alexis Lockett	Office of the Provost	Efficiency and Innovation	<p>Alexis joined DELTA on March 2, 2020, as the Online and Distance Education Program Manager. Nine days later, Chancellor Randy Woodson announced that classes would go online and in-person gathering would be limited due to COVID-19. Despite that imaginable start to a new job, Alexis hit the ground running and did not look back. Her individual accomplishments, outstanding leadership and commitment</p>
Lauren Ball	Office of the Provost	Customer Service	<p>Since a substantial focus of the Office of International Services is compliance due to constantly changing regulations and governmental guidance, colleagues consider Lauren their "true north" compass in keeping their work compassionate and centered on the needs of students and scholars. During her 12-year tenure, the many programs and events that Lauren has put together are evidence of her commitment</p>
Neal Hairston	Office of the Provost	Customer Service	<p>Neal's colleagues describe him as a bedrock member of Ask Us, Access Services, and the "overnight crew". He is reliable and very quick to step up when additional support is needed. Over the past year, as service models have evolved and changed, Neal took every change in stride. With his dedication to customer service, Neal constantly strives to learn and come up with actionable solutions that further</p>
Dr. Julie Casani	Division of Academic and Student Affairs	Outstanding State Government Service	<p>Since early 2020, Dr. Casani has served as the Chief Medical Advisor to Chancellor Randy Woodson and to the NC State community. She also has been much more – a spokesperson, a content expert, and a voice of reason, calm, and compassion. Her background in public health, her experience, and all of her hard work before coming to NC State prepared her to be the phenomenal leader that she has</p>
Katrina Pawluk	Division of Academic and Student Affairs	Customer Service	<p>Over the last year Katrina's unselfish dedication to the students served by University Housing has exceeded expectations in her primary role and her service to campus in managing quarantine and isolation housing. Not only did Katrina rise to the challenge during the past year to deal with numerous COVID-19-related issues, she was instrumental during a bomb threat and when two buildings flooded. Dr.</p>
Catie Edwards	College of Education	Human Relations	<p>Dr. Edwards has created an innovative, equity-focused internship program at the Friday Institute, which is a model for supporting diverse undergraduate students in research and evaluation skills. She's passionate about increasing access and opportunities for historically underrepresented students. Her energy and commitment are on full display daily as she designs creative and customized experiences</p>
Douglas Tremblay	College of Engineering	Outstanding State Government Service	<p>Doug is a model of excellence for the College of Engineering and NC State. At the onset of the pandemic, all classes converted to remote teaching. Such a dramatic pivot from in person to remote teaching is challenging enough for a lecture style course. Converting hands on, complex laboratory courses to a remote format, with zero notice, kicks up the challenge several notches. Doug was assisting with multiple courses at that point but still immediately rose to this great challenge</p>
Sarah Slover	College of Natural Resources	Customer Service	<p>When it comes to customer service, Sarah has exceeded the expectations of students and her colleagues in the Department of Forestry and Environmental Resources. Sarah is committed to making sure the students in the department succeed. Students rely on her for her experience and wisdom and to help them navigate complicated processes. Erin Sills, a department faculty member, said this about</p>

2022 University Level Nominees		
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Beverly M. Armwood	Office of the Chancellor	Efficiency and Innovation Due to COVID-19, the NC State Athletic Department's Fiscal Year 2021 budget projected an overall net loss of \$22.8 million, with the majority of losses related to ticket sales, parking, concessions, multimedia rights, & conference distributions. Beverly implemented various measures to increase revenue and reduce expenses that allowed the department to eliminate the \$22.8 million projected loss and maintain the department's fiscal health. Beverly's efforts during an enormously challenging financial year, Athletics was not forced to sacrifice academic and competitive results. She strived to ensure the student-athlete experience was insulated from the financial difficulties in our Athletic Department. Every action Beverly took during Fiscal Year 2021 not only impacted that current year, but allowed the department to be better positioned for the future. Charles Maimone (my-moe-neh), vice chancellor for finance and administration, said this of Beverly: "Beverly has an in-depth understanding of Athletic budgeting. Her working knowledge of each program made all the difference when the Athletic department needed to make serious and impactful decisions surrounding COVID-19. During the most difficult budget challenges and during the recovery, her ability to leverage public and private resources to benefit the many small and midsize businesses we serve is impressive. Ginny has assumed a leadership role with the NC World Trade Association and serves as a "Trade Passport" SME. She is also a mentor to a dozen Jenkins MBA consulting teams. Ginny has been a trainer and mentor to new counselors in her office at NC State. Over the last 2 years, she has made the extra effort to give them advice and suggestions. Ginny has maintained her Certified Global Business Professional credential, and she recently completed the Economic Development Finance Professional and the Leadership Education and Development programs. These competencies are essential for providing high-quality counseling and training to SBTDC clients.
Patricia V. Vaca	Office of the Chancellor	Customer Service Ginny has been a trainer and mentor to new counselors in her office at NC State. Over the last 2 years, she has made the extra effort to give them advice and suggestions. Ginny has maintained her Certified Global Business Professional credential, and she recently completed the Economic Development Finance Professional and the Leadership Education and Development programs. These competencies are essential for providing high-quality counseling and training to SBTDC clients.
Christopher Lemons	Office of Finance and Administration	Efficiency and Innovation Chris is the Endowment Accountant for Foundations Accounting and Investments. Chris is the steward of endowment information in Fundriver, an endowment management software. He led the most recent upgrade to Fundriver. His vast knowledge of campus users' needs ensured that the information presented within the Fundriver system is the most useful to end users. He spent countless hours on this upgrade in addition to performing his regular Chris' work and dedication resulted in many efficiencies for our office and campus as a whole. His efforts also reduced the margin for error, reduced costs, and resulted in a more attractive, user-friendly interface for campus use.
Elizabeth Hueschen	Office of Finance and Administration	Spirit of North Carolina Libby is an Administrative Support Specialist for the Facilities division. She is responsible for providing customer service support in the Administrative Services III building. During a recent call, Libby learned that the caller's daughter had been sick, and she was struggling to get food and groceries. The parent lived hours away so Libby took action by making a home-cooked meal for the student and making arrangements to deliver the food to the student the next day. Libby's actions and positive influence will be remembered for a long time by the student, her mother and Libby's colleagues. Libby embodies the Spirit of North Carolina. Through her actions, Libby inspires each of us to make this a better world.
Melanie Butler	Office of Finance and Administration	Customer Service Melanie is a project manager/engineer for Capital Project Management in the Facilities Division. Melanie manages numerous complicated engineering projects that save the university millions of dollars in energy costs, enable the Facilities Division to provide reliable utilities to the whole campus, and most of all, help NC State stay safe. She does all those things while providing exceptional customer service to support the stakeholders she serves. Melanie is the go-to for issues on structural engineering, building codes and life-safety systems across campus. Each day she gives 110% effort! Her successful track record on projects and her ability to provide clear, concise, and accurate information to keep her stakeholders informed and happy make her the ideal candidate for the Customer Service award.
Raven Evans	Office of Finance and Administration	Human Relations Raven is a lead staffing specialist for University Temporary Services. UTS fills temporary positions at NC State and UNC Chapel Hill. Raven plays a huge part in NC State's initiative to recruit a skilled and diverse workforce. Her ability to implement this initiative has led to many successful job placements on campus, including permanent roles. Her advocacy shines through in her role and in the overall workforce representation at NC State and UNCL. Raven is motivated to create a truly diverse campus and build bridges for underrepresented individuals to attain positions of recognition and successful careers. She inspires others by embracing this vision and creating positive change. Raven leads the charge and exemplifies our institution's drive toward inclusion and diversity.
Adria Sneed	Office of Information Technology	Outstanding State Government Service Adria Sneed is a nominee in the Outstanding State Government Service because her selfless devotion to duty has positioned NC State as the go-to place for national security and other controlled research. During the summer of 2021, Adria worked many long nights and weekends to ensure we could successfully complete our Secure University Research Environment project. Elizabeth is dedicated to providing quality customer service. She has a true passion for cybersecurity and is a campus-wide champion for making complex topics relatable to our customers. During a recent protocol review, the IRB provided the following feedback: "Within a day of a request for help, Elizabeth had reviewed all protocol materials, provided a written summary to the IRB office of her assessment, and was ready to assist with any questions. Elizabeth's expertise and willingness to go above and beyond to ensure our customers are satisfied is truly remarkable. Elizabeth's dedication to providing quality customer service is truly remarkable."
Elizabeth Cole-Walker	Office of Information Technology	Customer Service Elizabeth is dedicated to providing quality customer service. She has a true passion for cybersecurity and is a campus-wide champion for making complex topics relatable to our customers. During a recent protocol review, the IRB provided the following feedback: "Within a day of a request for help, Elizabeth had reviewed all protocol materials, provided a written summary to the IRB office of her assessment, and was ready to assist with any questions. Elizabeth's expertise and willingness to go above and beyond to ensure our customers are satisfied is truly remarkable. Elizabeth's dedication to providing quality customer service is truly remarkable."
Bradley Aycock	Office of Research and Innovation	Customer Service Bradley serves as a Senior Licensing Associate for the Office of Research Commercialization. Bradley is a licensed attorney in North Carolina, and he is a registered patent attorney. In his role at NC State, he is responsible for managing all intellectual property related to the physical sciences, including innovations from various departments in the College of Engineering. Bradley guides faculty and students through the patent process, ensuring they understand their rights and the commercialization process. Hermine, who joined the ISSC research administration team in April 2021, has been providing customer service to the NC State community for over 20 years. She has received consistent praise from her clients for her assistance and support for either proposal development or financial management of their sponsored projects. Hermine is passionate about learning and sharing what she has learned with others. She is constantly thinking of and researching innovative ways to do things. If Hermine sees someone complete a process incorrectly, she will gently correct them and provide guidance to ensure they succeed.
Hermine Kabbendjian	Office of Research and Innovation	Customer Service Hermine, who joined the ISSC research administration team in April 2021, has been providing customer service to the NC State community for over 20 years. She has received consistent praise from her clients for her assistance and support for either proposal development or financial management of their sponsored projects. Hermine is passionate about learning and sharing what she has learned with others. She is constantly thinking of and researching innovative ways to do things. If Hermine sees someone complete a process incorrectly, she will gently correct them and provide guidance to ensure they succeed.
Adrienne Davis	Office of the Provost	Human Relations As director of NC State's Bias Impact Response Team, Adrienne has developed responsive and restorative practices to handle bias-related issues at NC State. Adrienne and her team of responders are a crucial resource for NC State. The university has been consistent and vocal in communicating its values as a diverse, inclusive and equitable community. Should an individual act outside of those values, Adrienne and her team are ready to respond. Adrienne is a strong advocate for equity and inclusion. She is committed to creating a safe and supportive environment for all members of our community. She is a role model for her colleagues and students. She is a true leader and a source of inspiration for all.
Judy Austin	Office of the Provost	Customer Service Judy consistently goes above and beyond her normal job responsibilities as University Awards and Events Coordinator in the Office for Faculty Excellence. In her work, which spans the entire university, she interacts with faculty, staff and administrators and has a special ability to connect with all people no matter their title or rank to make them feel valued and appreciated. Often working independently, Judy is committed to serving Housing Facilities at NC State, the university, and his community. He leads the General Shop team, which is responsible for a diverse set of tasks. Jeff has established himself as a person that gets things done. His "to-do" list has continued to grow because people know and understand how good of a job Jeff will do. The emergence of COVID added even more tasks to Jeff's list. He has not let the challenges get in the way of his commitment to his community.
Jeffrey Holt	Division of Academic and Student Affairs	Public Service Jeff is committed to serving Housing Facilities at NC State, the university, and his community. He leads the General Shop team, which is responsible for a diverse set of tasks. Jeff has established himself as a person that gets things done. His "to-do" list has continued to grow because people know and understand how good of a job Jeff will do. The emergence of COVID added even more tasks to Jeff's list. He has not let the challenges get in the way of his commitment to his community.
Michael Horton	Division of Academic and Student Affairs	Customer Service Mike not only performs his job at the highest level, he also demonstrates a commitment to our department and the University. University Housing operates Quarantine and Isolation housing for our residents that must quarantine or isolate due to the COVID-19 pandemic. Mike has taken on the challenge of assembling and distributing quarantine and isolation supplies. These supplies are instrumental to our success in providing a safe and healthy environment for our students. Anthony has been a front-line worker for the duration of the Covid-19 pandemic. Anthony works long and odd hours to ensure webinars go off without a glitch, classroom computers are prepped for the incoming students, and national conferences, once held in person, are now able to function in a hybrid environment across the globe. His latest project was the implementation of a \$600,000 audiovisual system in the College of Agriculture and Life Sciences. As an NC State employee who went through the onboarding process not only during the COVID-19 pandemic, but also a county-wide cyber attack, Kristina has a whirlwind beginning her career at NC State. These challenges truly tested her perseverance and skills. She founded the first Chatham County Youth Livestock Team with the goal of increasing agricultural literacy and animal husbandry education for youth in the county. Dwayne's efforts during the Covid-19 pandemic contributed greatly towards enhancing the quality and morale of the work environment in the Department of Plant & Microbial Biology and the Plant Biology and Microbiology Graduate Programs. His efforts also contributed to enhancing the public image of the department and programs. Dwayne's dependability and willingness to find new ways to do things is truly remarkable. Dr. Chojnacki joined the IR-4 Project at its new national headquarters in May 2020. She was one of the first of 30 hires associated with the relocation of IR-4's national headquarters from its longtime home at Rutgers University in New Jersey to its new home at NC State. Dr. Chojnacki pitched and did what was necessary during the relocation process to make the unit functional. Dr. Chojnacki took care of all the details and ensured a smooth transition for all involved.
Anthony Buckner	College of Agriculture and Life Sciences	Customer Service Anthony has been a front-line worker for the duration of the Covid-19 pandemic. Anthony works long and odd hours to ensure webinars go off without a glitch, classroom computers are prepped for the incoming students, and national conferences, once held in person, are now able to function in a hybrid environment across the globe. His latest project was the implementation of a \$600,000 audiovisual system in the College of Agriculture and Life Sciences. As an NC State employee who went through the onboarding process not only during the COVID-19 pandemic, but also a county-wide cyber attack, Kristina has a whirlwind beginning her career at NC State. These challenges truly tested her perseverance and skills. She founded the first Chatham County Youth Livestock Team with the goal of increasing agricultural literacy and animal husbandry education for youth in the county. Dwayne's efforts during the Covid-19 pandemic contributed greatly towards enhancing the quality and morale of the work environment in the Department of Plant & Microbial Biology and the Plant Biology and Microbiology Graduate Programs. His efforts also contributed to enhancing the public image of the department and programs. Dwayne's dependability and willingness to find new ways to do things is truly remarkable. Dr. Chojnacki joined the IR-4 Project at its new national headquarters in May 2020. She was one of the first of 30 hires associated with the relocation of IR-4's national headquarters from its longtime home at Rutgers University in New Jersey to its new home at NC State. Dr. Chojnacki pitched and did what was necessary during the relocation process to make the unit functional. Dr. Chojnacki took care of all the details and ensured a smooth transition for all involved.
Kristina Britt	College of Agriculture and Life Sciences	Public Service As an NC State employee who went through the onboarding process not only during the COVID-19 pandemic, but also a county-wide cyber attack, Kristina has a whirlwind beginning her career at NC State. These challenges truly tested her perseverance and skills. She founded the first Chatham County Youth Livestock Team with the goal of increasing agricultural literacy and animal husbandry education for youth in the county. Dwayne's efforts during the Covid-19 pandemic contributed greatly towards enhancing the quality and morale of the work environment in the Department of Plant & Microbial Biology and the Plant Biology and Microbiology Graduate Programs. His efforts also contributed to enhancing the public image of the department and programs. Dwayne's dependability and willingness to find new ways to do things is truly remarkable. Dr. Chojnacki joined the IR-4 Project at its new national headquarters in May 2020. She was one of the first of 30 hires associated with the relocation of IR-4's national headquarters from its longtime home at Rutgers University in New Jersey to its new home at NC State. Dr. Chojnacki pitched and did what was necessary during the relocation process to make the unit functional. Dr. Chojnacki took care of all the details and ensured a smooth transition for all involved.
Dwayne Barnes	College of Agriculture and Life Sciences	Human Relations Dwayne's efforts during the Covid-19 pandemic contributed greatly towards enhancing the quality and morale of the work environment in the Department of Plant & Microbial Biology and the Plant Biology and Microbiology Graduate Programs. His efforts also contributed to enhancing the public image of the department and programs. Dwayne's dependability and willingness to find new ways to do things is truly remarkable. Dr. Chojnacki joined the IR-4 Project at its new national headquarters in May 2020. She was one of the first of 30 hires associated with the relocation of IR-4's national headquarters from its longtime home at Rutgers University in New Jersey to its new home at NC State. Dr. Chojnacki pitched and did what was necessary during the relocation process to make the unit functional. Dr. Chojnacki took care of all the details and ensured a smooth transition for all involved.
Krzysztof Chojnacki	College of Agriculture and Life Sciences	Customer Service Dr. Chojnacki joined the IR-4 Project at its new national headquarters in May 2020. She was one of the first of 30 hires associated with the relocation of IR-4's national headquarters from its longtime home at Rutgers University in New Jersey to its new home at NC State. Dr. Chojnacki pitched and did what was necessary during the relocation process to make the unit functional. Dr. Chojnacki took care of all the details and ensured a smooth transition for all involved.
Rachel Douglas	College of Agriculture and Life Sciences	Outstanding State Government Service In 2017, Rachel began working as a Research Assistant with the Department of Entomology & Plant Pathology at the Mountain Horticultural Crops Research and Extension Center in Mills River, NC. When Rachel began her job, her responsibilities were to perform field and lab research on apple and woody ornamental diseases. Since then her responsibilities have expanded to include peach, blackberry, and blueberry. Rachel is a dedicated and hardworking professional who is committed to providing the highest quality of service to our customers. She is a true team player and is always willing to go above and beyond to ensure our customers are satisfied. Rachel is a role model for her colleagues and students. She is a true leader and a source of inspiration for all.
Desiree Mallon	College of Agriculture and Life Sciences	Human Relations Desiree exemplifies the type of colleague this award is meant to highlight. She is kind, thoughtful, and always willing to provide answers to questions and relevant information to any applicant, student, faculty, or staff who needs her help. Her day-to-day interactions with staff, faculty, students, and applicants, in addition to her responsiveness, organizational skills, and positive demeanor are among the real reasons why she is a true asset to our community. Silas began in his position as Research Technician in December 2020 at the Mountain Horticultural Crops Research and Extension Center in Mills River. Silas has unselfishly gone above and beyond his duties to ensure that research projects within and in addition to his area of responsibility are successful. When a program manager went on medical leave last summer unexpectedly, Silas stepped up to take on the additional responsibilities and ensured that all research projects were completed on time and to the highest quality. Silas is a true team player and is always willing to go above and beyond to ensure our customers are satisfied. Silas is a role model for his colleagues and students. He is a true leader and a source of inspiration for all.
Silas Sitton	College of Agriculture and Life Sciences	Outstanding State Government Service Silas began in his position as Research Technician in December 2020 at the Mountain Horticultural Crops Research and Extension Center in Mills River. Silas has unselfishly gone above and beyond his duties to ensure that research projects within and in addition to his area of responsibility are successful. When a program manager went on medical leave last summer unexpectedly, Silas stepped up to take on the additional responsibilities and ensured that all research projects were completed on time and to the highest quality. Silas is a true team player and is always willing to go above and beyond to ensure our customers are satisfied. Silas is a role model for his colleagues and students. He is a true leader and a source of inspiration for all.

Christian Karkow	College of Design	Efficiency and Innovation	Christian Karkow is efficient and innovative with both people and machines! He has been instrumental in streamlining several material and fiber lab processes. His passion for design shines in everything he does from providing training and mentorship to students to advocating for inclusive spaces and human-centered designs. In addition, his wealth of knowledge and experience has provided invaluable
Tameka Whitaker	College of Design	Spirit of North Carolina	Tameka exemplifies the state motto "To be, rather than to seem" by her charisma, mentorship, and service as an ambassador for the college. Her wealth of knowledge and unfailing ability to carry out the complexity of her job has made her a dependable and reliable source for hundreds of students each year. Yet, despite numerous responsibilities and time-sensitive items on her plate, she always finds tr
John Kelley	College of Education	Customer Service	John constantly remains positive and enthusiastic when assisting colleagues of the College of Education. He never fails to delight and impresses with his ability to fulfill his duties with accuracy and competence. His exceptional skills, professional experience, and personal qualities have made him a powerful asset to his department and the college. He is always there as a supportive role model for his col
Andre' Mosley	College of Engineering	Customer Service	Andre is always willing to learn new skills and quickly steps up to assist his teammates and his department. Andre is quick to fill in where needed when there are vacancies. Staff members praise him for his ability to help with any technical issue. His service is prompt and thorough. Andre has taken the time to learn how to provision new Linux workstations from scratch, as well as how to archive user data
Candice Kimble Wallace	College of Engineering	Efficiency and Innovation	Candice works diligently, creatively and efficiently to lead the design of publications that show the College of Engineering at its best. If anyone in the college needs a thoughtfully designed postcard, newsletter, graphic, or anything print or digital, Candice will do it — and quickly. She is an extremely thorough and efficient designer. Each year, she leads the design of two alumni magazines for the College; Candice has mentored more than 10 interns and part-time designers who have built up their portfolios with a variety of pieces. She is patient, encourages the interns to use their own style, provides them with constructive feedback and guides them as they learn to make their pieces better. Many COE staff praise her professional, unique, eye-catching work.
Sherry Bailey	College of Engineering	Spirit of North Carolina	Sherry's dedication and contributions to the nuclear engineering department are beyond measure. Her work mentoring students who apply for national fellowships and scholarships has resulted in many success stories. Sherry also has developed workshops, seminars and retirement tools, education resources, and programming that will influence the future of Nuclear Engineering. Outside of NC State, Sherry founded and established the Carolina Dance Foundation, a nonprofit organization. Sherry strives for excellence in all she does.
Donise Benton	College of Humanities and Social Sciences	Outstanding State Government Service	Donise goes above and beyond to ensure she can serve students. She does so by taking advantage of professional development opportunities. Donise has participated in the National Coalition Building Institute's Building Bridges program, mediation training, and the Office of Inclusion, Equity and Diversity's Inclusive Excellence Certificate program. She also obtained certification in Mental Health First Aid
Erin Selling	College of Humanities and Social Sciences	Customer Service	Erin is an academic advisor for over 350 History majors and minors. When the COVID-19 pandemic disrupted the traditional ways Erin communicated with her students, she created new ways to keep students engaged and informed about their academic progress. She developed robust communication platforms so that students could receive quick, timely responses to their questions or problems. Becau
Cynthia W. Burke	College of Natural Resources	Customer Service	Erin is an academic advisor for over 350 History majors and minors. When the COVID-19 pandemic disrupted the traditional ways Erin communicated with her students, she created new ways to keep students engaged and informed about their academic progress. She developed robust communication platforms so that students could receive quick, timely responses to their questions or problems. Becau
Ashley Ricks	College of Sciences	Customer Service	Ashley is the human resources partner in the Department of Physics. Her responsibilities include hiring, salary distributions, the promotion, tenure and reappointment processes, and assisting with visas. She is known for her quick response times, knowledge of HR processes, empathy and kindness. Ashley also serves on three committees at the college and department level. One of Ashley's colleagues said this about her, "All of her duties are performed with accuracy, on time and with thorough communication to stakeholders. She is proactive at every stage and ensures processes are completed with the utmost customer service."
Meghan Kerr	College of Sciences	Customer Service	Meghan is the director of research administration in the College of Sciences' Research Office. Her outstanding organizational skills and dedication to the research staff and faculty keeps the grants pipeline flowing on time, every time. She has innovated procedures and policies for pre- and post-award activities that ensure everyone in the office is in touch and can work from anywhere. She consistently go
Brooke Bridges	College of Veterinary Medicine	Customer Service	A colleague said this about Meghan: "She's such an incredible asset to the college and university, and the funding trajectory of the College of Sciences is a testament to her hard work and expertise."
Heather Sidari	College of Veterinary Medicine	Human Relations	Brooke is a true professional, striving to do her best for every patient, every day. Her work ethic is first rate, and she attends daily clinician rounds before her official work day begins. She is invested in ensuring the highest quality care for all patients. She also enhances the daily instruction of fourth-year veterinary students on the cardiology service by taking the time to explain the nuances of common pro
Kirk Nuss	College of Veterinary Medicine	Customer Service	Heather embodies NC State's organizational values of excellence, inclusion, sustainability, and collaboration. She seeks excellence in patient care through guiding, supporting, and developing the anesthetists on her team, and there is no question that her number one concern is the quality of the patient experience. She is fiscally responsible and environmentally aware, championing various sustainability
Mark Curley	College of Veterinary Medicine	Customer Service	The customer service Kirk provides to the Diagnostic Imaging section and the entire Veterinary Teaching Hospital at NC State is outstanding. Everyone quickly recognized he had the skill set to temporarily fill the role of imaging administrator. He did this and more, going above and beyond his normal day- to-day role in the Academic Affairs IT area. Kirk is unfliningly polite, upbeat, and professional. The ir
Nickie Scoggins	College of Veterinary Medicine	Efficiency and Innovation	Roughly two years ago, Mark expressed interest in taking on more responsibilities and was given the opportunity to work on the Technical Services Request team. The TSR program receives TSR requests from principal investigators and research technicians for services and supplies. He ensures that all the information on the TSR requests is clear and communicates with principal investigators and rese
Jonathan Hennessy	Poole College of Management	Customer Service	Nickie has been an integral part of many College of Veterinary Medicine projects, including converting its pharmacy record system from the UVIS to the ezyVet system. She always completes her projects well before the deadlines and often makes improvements to them. After she completed her work for the pharmacy record system conversion, she worked to improve the code for programs she had previ
Nichole Miller	Poole College of Management	Human Relations	Jonathan joined the Poole College of Management as the first Operations Manager in the newly formed Office of Business Services. Poole College created the unit to centralize the College's administrative functions. Jonathan leads a team that supports the administrative needs of faculty and staff. Jonathan has created processes and built a team that delivers world-class service. Jonathan consistently g
Amanda Padbury	Wilson College of Textiles	Efficiency and Innovation	As the Assistant Dean of the Jenkins MBA Program, Nichole has many responsibilities. While her to-do list is long, Nichole brings energy and enthusiasm to all she does. Her professionalism, flexibility, and passion for the MBA program and student success are remarkable. Perhaps Nichole's greatest strength is her team leadership. She oversees a large, diverse group of professionals, and sets a tone o
Bryson Keen	Wilson College of Textiles	Customer Service	Amanda has done an incredible job enhancing the Wilson College of Textiles' communication efforts since becoming the director of marketing and communication. She immediately overhauled the college's existing online presence and oversaw the creation of numerous stories highlighting the outstanding work of students, staff and faculty. Her meticulous attention to detail and dedicated work ethic has h
Lauren Welch	Office of University Advancement	Outstanding State Government Service	Bryson is an incredible asset to the Wilson College community and has probably helped every single faculty and staff member at some point. Bryson is quick to respond and deliver on submitted facilities requests. No matter how much he has going on, he is always willing to help others even if that means rearranging his schedule. On numerous occasions, faculty and students have expressed great appr
Timothy W. Boyd II	Office of University Advancement	Customer Service	As senior director of development in University Advancement, Lauren builds relationships and advances important initiatives and causes. Lauren is incredibly thoughtful in bringing diverse partners together to start conversations and supporting these efforts along the way. Recently, Lauren brought the Alumni Association, TIDE, Wolfpack Women in Philanthropy, members of Advancement Services and UI
			When Tim's supervisor left in November 2021, Tim stepped into the interim leadership role for his team at a critical time. December marked the end of the university's incredibly successful Think and Do the Extraordinary Campaign. With the closing of a major campaign comes a need to report final fundraising numbers. Tim stepped fully into this work and essentially re-architected the reporting methodolo