Background Check Program

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Background Checks

By the numbers:

1,236 Background checks conducted since January.

483 Background Checks conducted in March

In 2017, 98% endorsement rate.

More than half (58%) of all paid transactions in 2017 (12,129) occurred between a 4-month span in May–August (7025 transactions)
Scope and Speed of Results

The applicant is the “X” factor - determines where we search and how long it takes for completion.

Standard Check - NC Statewide and County Level searches for out-of-state address history (including U.S. territories)

Other factors that determine turnaround time:
Commonality of applicants name
Accuracy of information provided by applicant
Where the applicant has lived
Criminal history - Full Disclosure
Turnaround Time - Expectations

Set Reasonable Expectations with hiring managers, applicants, and department
  o Current average cycle time is 7 days
  o Applicant must submit link in a timely manner
  o Most of our applicants submit the link within 2 days
  o Applicant must provide accurate personal information

Once the background check is complete, our goal is to make an endorsement decision within 48 hours.

Subject to:
  - Further review
  - Adverse information or required additional information from applicant